

# ***Cautionary Tales***

***by Ron Johnson SKP# 104509***

## ***IconDirect.com***

In January, six weeks before my scheduled roof work, I ordered a skylight from my RV manufacturer. Five weeks later the order still had not been processed. In my ten plus years of experience with the company they have been notoriously slow, but they reached a new “slow” with this order.

Enter IconDirect, a Manitoba, Canada based manufacturer of RV parts such as skylights, and fender skirts to name two.

The company promises three-day delivery which they met. I ordered the specific skylight and received it in three days so I was able to install the new skylight two days before start of the roof work.

IconDirect is good for when you need parts on short order. However, you will pay a premium; about 50% higher than through my RV manufacturer for this order.

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